



APPDYNAMICS

The AppPerformers

50 companies that forever changed application and business performance

Scicom Infrastructure Services Delivers Stability and Efficiency with AppDynamics

COMPANY:

Scicom Infrastructure Services is one of those quiet companies that get the job done, which in Scicom's case means supporting global infrastructure for leading private and public sector organizations.

SCENARIO:

Scicom Infrastructure Services provides a full suite of IT services—everything from infrastructure to application development and management—to casinos, hospitals, public safety departments, governments and municipalities, medical IT companies, and more.

CHALLENGES:

- Scicom's support of mission-critical environments required fastidious attention to performance
- Sought a solution that would provide deep diagnostics while having a low-to-negligible impact on an environment

SOLUTION:

- Rolled out AppDynamics to Scicom's support team and largest customers after a successful Proof of Concept
- Business iQ allowed Scicom's customers to understand both the technical and business impact of an issue on their systems
- Ease of use encouraged adoption

RESULTS:

- New ability to correlate application performance and revenue growth with Business iQ
- Enhanced application stability
- Faster, more efficient troubleshooting

REGION: United States (AMER)



“With AppDynamics, we can troubleshoot application performance for our customers without a lot of overhead.”

Sid Roy
Vice President
Operations



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AppDynamics is now part of Cisco.  CISCO